

ACCESSING SUPPORT FROM THE SPEECH AND LANGUAGE THERAPY SERVICE

Our service is
provided through
a 3 Tier system:



Questions about children
allocated to a therapist?

Contact the therapist allocated to
that case directly.



Questions about children yet to be
allocated or not known to the service?

Contact the service through your link
email. If you would link a reminder of your
school's cluster link email address please
email hct.cyptherapies1@nhs.net

Use your link email for:

Quick, short queries, for example:

- Whether a child is known to the service
- Status of a referral
- Waiting times or types of input a child is waiting for
- Signposting to targeted or universal advice or our training offer



Use your SENCo liaison meeting for:

More in depth discussions, for example:

- Queries about pre-referral actions
- Whether a child should be referred to our service
- How to continue to support a child who is known to our service



To make the most of your SENCo liaison meeting, consider your highest
priorities for these in depth discussions prior to the meeting.

Queries from parents?



Please direct them to the advice line number: 01923 470 680,
choose option 3, then option 1 and leave a message.